



SLR TRANS

DELIVERING YOUR BUSINESS

PALLET POLICY

PURPOSE

The policy outlines the requirements for moving and transferring CHEP and LOSCAM pallets onto the SLR Trans pallet account.

PALLET MOVEMENT CONDITIONS

- I. SLR Trans will only accept the transfer of CHEP **wooden pallets (10001)** and **LOSCAM wooden pallets (WP)** in good condition for pallet transactions with our trading partners/customers.
- II. Pallets must be received in good condition; SLR Trans reserves the right to reject any damaged equipment.
- III. All pallet transfers to the SLR Trans account will incur a 30-day delay from the date of delivery unless formally agreed in advance.
- IV. A valid pallet transfer docket should be provided for all deliveries of CHEP or LOSCAM wooden pallets into SLR Trans. Pallets will not be exchanged unless formally agreed in advance. If this isn't possible, our driver will provide a pallet movement docket (PMD) that expires within 90 days.
- V. SLR Trans reserves the right to amend a transfer quantity when a discrepancy is identified.
- VI. SLR Trans reserves the right to correct, adjust, or reject any transactions that it believes are incorrect.
- VII. The pallet transfer docket must be legible and contain the correct sender and sender account, Receiver and Receiver's account, Equipment type, Quantity, Reference or PO number, Delivery date, and Effective Date.
- VIII. If pallets must be exchanged upon delivery, then the sending customer must ensure that empty pallets are available upon delivery to avoid a futile charge.

NON-TRANSFER OF EQUIPMENT

- I. If SLR Trans receives your delivery without a valid pallet transfer, your carrier will be issued with a non-transfer of equipment advice.
- II. You will need to email SLR Trans a valid transfer docket along with the non-transfer of equipment advice to redeem it.
- III. Non-transfer of equipment advice dockets must be claimed within 90 days.

EQUIPMENT CLAIMS

- I. If CHEP and LOSCAM pallets are not recovered and hold an outstanding balance with SLR Trans for more than 7 days, SLR Trans will invoice the cost of recovering pallets at \$50 per pallet plus GST. This amount will either be applied to your account or you will be issued a tax invoice.
- II. Transfer dockets between 90 and 180 days old should be emailed to the SLR Trans for review. If they are found to be legitimate, they will be accepted as of the date of the inquiry.
- III. All pallet enquiries must be made in writing with the following supporting documentation per enquiry in one email before any reversal or rejections.
- IV. Copy of the Pallet Transfer referencing the Purchase / Shipment Order number and Signed Proof of Delivery.
- V. Transfers over 180 days will not be approved. However, the SLR Trans team may consider exceptions following an investigation by our team.

PALLET ACCOUNT AND CONTACT DETAILS

ACCOUNT DETAILS (Queensland)	
CHEP	4000503803
LOSCAM	455223

All pallet enquiries are to be sent to - palletcontroller@slrtrans.com.
 Contact number: **+61 434945102**

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